

INDIAN INSTITUTE OF MANAGEMENT & COMMERCE

DEGREE & P.G COLLEGE, An Autonomous College w.e.f 2025-2026

Sponsored by VASAVI FOUNDATION & Affiliated to OSMANIA UNIVERSITY

RE-ACCREDITED BY NAAC WITH "A+" GRADE

An ISO 21001: 2018 Certified College 6-1-91, Adj. to Telephone Bhavan, Khairatabad, Hyderabad-500 004 Telangana, INDIA

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Fundamentals of Marketing

UNIT I

Short Answer Questions

- 1. Selling Concept Vs Marketing Concept
- 2. Core Concepts
- 3. Marketing Myopia
- 4. Marketing Mix with Example
- 5. Relationship Marketing
- 6. Customer Satisfaction
- 7. Customer Value
- 8. Types of Markets

Long Answer Questions

- 1. Define Marketing. Discuss the nature and scope of marketing?
- 2. What are the functions of Marketing? Explain in detail.
- 3. Explain the evolution of Marketing
- 4. Explain Marketing philosophies?

UNIT II

Short Answer Questions

- 1. Marketing Environment
- 2. Gender Segmentation
- 3. Targeting
- 4. Niche Marketing
- 5. Undifferentiated Marketing
- 6. Occasion Segmentation
- 7. Target Market
- 8. Public
- 9. Economic Environment
- 10. PESTLE Framework

Long Answer Questions

- 1. What is marketing environment? Explain how it impacts the decisions of marketing?
- 2. Discuss how micro and macro environment impact marketing decisions?
- 3. Discuss the bases of segmenting consumer market?
- 4. Explain positioning strategies used by the companies?

UNIT III

Short Answer Questions

- 1. Product Levels
- 2. Consumer Market
- 3. FMCG
- 4. Unsought Goods
- 5. Convenience Goods
- 6. Cost Plus Pricing
- 7. Skimming Strategy / Skimming Pricing
- 8. Penetration Strategy / Penetration Pricing
- 9. Optional Pricing
- 10. Competitor Pricing

Long Answer Questions

- 1. Define Product Life Cycle (PLC). Explain the stages of PLC considering an example?
- 2. Describe the classification of products?
- 3. What are the various pricing strategies used by Indian managers?
- 4. Explain the strategies to be used in each stage of the PLC?

UNIT IV

Short Answer Questions

- 1. Sales Promotion
- 2. Public Relations
- 3. Vertical Marketing System (VMS)
- 4. Logistics
- 5. Third Party Logistics
- 6. Reverse Logistics
- 7. SCM
- 8. Direct Marketing
- 9. Advantages and disadvantages of direct marketing
- 10. Resellers
- 11. Intermediaries

Long Answer Questions

- 1. Explain the advantages and disadvantages of various Medias of advertising?
- 2. What is IMC? Explain the elements of IMC?
- 3. Explain how distribution channels are designed?
- 4. "Middlemen are to be eliminated", Comment.
- 5. Discuss the role of intermediaries in distribution channels?

<u>UNIT</u> V

Short Answer Questions

- 1. Online Marketing
- 2. CRM
- 3. PRM
- 4. Importance of Social Media

- 5. Green Practices
- 6. Experiential Marketing

Long Answer Questions

- 1. What is online marketing? Explain its advantages and disadvantages?
- 2. Discuss the role and significance of Social media?
- 3. Write short notes on (i) CRM (II) PRM (III) Experiential Marketing?
- 4. Explain Green and sustainable marketing practices?